

Quick Belly Fix

Privacy Policy

Last updated: 18/11/25

1. Introduction

Quick Belly Fix ("we", "our", or "us") respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website, make an enquiry, or book an event with us through any of our communication channels.

2. Who We Are

We are Quick Belly Fix, a catering and event services business based in [City, Country].

Our website is hosted by **IONOS**, and we use online forms, email, telephone, and social media platforms to communicate with clients and manage bookings.

If you have any questions about this policy or your data, please contact us at:

 **Email:** kb-qbf@outlook.com

 **Phone:** 07732780830

 **Address:** 109 Tallants Road, Coventry, CV6 7FS

3. Information We Collect

We may collect and process the following personal information when you contact us, make an enquiry, or book our services:

- **Contact Details:** Name, email address, phone number, postal address.
 - **Event Details:** Date, location, type of event, number of guests, and service preferences.
 - **Communication Data:** Information shared via our website contact form, phone calls, text messages, emails, and messages sent through Google, Facebook, Instagram, WhatsApp, or other social media platforms.
 - **Technical Data (Website Use):** IP address, browser type, and other anonymous data collected automatically by IONOS or analytics tools for website performance and security.
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4. How We Use Your Information

We use your information only for legitimate business purposes, including to:

- Respond to your enquiries and provide quotations.
- Manage and confirm event bookings.
- Communicate with you regarding your event or catering requirements.
- Send updates, offers, or service information (only if you have opted in).

- Improve our website and client experience.
- Comply with legal or tax obligations.

We do **not** sell or rent your data to any third parties.

5. Sharing Your Information

Your information may be shared with trusted third parties only when necessary to deliver our services, such as:

- **Service Providers:** e.g., venue partners, delivery teams, or payment processors.
- **Technology Providers:** e.g., IONOS (website hosting), Google (email or business tools), and Meta Platforms (social media messaging).
- **Legal or Regulatory Authorities:** where required by law.

All third parties are required to respect the confidentiality and security of your personal data and only use it in accordance with our instructions.

6. Data Security

We have appropriate technical and organisational measures in place to protect your personal data from unauthorised access, loss, misuse, or disclosure.

Our website uses secure forms provided by **IONOS**, and communications through email and social media platforms are protected by their respective security standards.

7. Data Retention

We keep your personal information only for as long as necessary to fulfil the purposes it was collected for — typically up to **6 years** for accounting, booking, and legal record purposes. After this period, your data will be securely deleted or anonymised.

8. Your Data Protection Rights

Depending on your location (e.g., under the UK GDPR or EU GDPR), you have the right to:

- Access the personal data we hold about you.
- Request correction of inaccurate or incomplete data.
- Request deletion of your data where applicable.
- Withdraw consent for marketing communications at any time.
- Lodge a complaint with a relevant data protection authority.

To exercise these rights, please contact us at [Your Email Address].

9. Cookies and Analytics

Our website may use basic cookies and analytics tools (such as those provided by IONOS or Google) to collect anonymous information about how visitors use the site.

These cookies help us improve website performance and user experience. You can adjust your browser settings to refuse or delete cookies at any time.

10. Updates to This Policy

We may update this Privacy Policy occasionally to reflect changes in technology, regulation, or our business practices.

The updated version will always be available on our website with the latest “Last Updated” date shown above.

11. Contact Us

If you have any questions, concerns, or requests related to this Privacy Policy, with the title ‘Privacy Policy Query’ please contact us at:

 kb-qbf@outlook.com

 07732780830